



NOTICE OF SPECIAL MEETING

To the Directors of the Beaumont-Cherry Valley Water District:

Notice is hereby given that a Special Meeting of the Board of Directors is to be held Wednesday, August 22nd, 2012 at 7:00 p.m. 2012 at the Beaumont-Cherry Valley Water District's Administrative Offices located at 560 Magnolia Avenue, Beaumont, California 92223.

The agenda and complete packet for said meeting are attached.

Dated: August 20th, 2012

Dr. Blair Ball

Dr. Blair Ball, Board President
Beaumont-Cherry Valley Water District



**BEAUMONT CHERRY VALLEY WATER DISTRICT
AGENDA
BOARD OF DIRECTORS WORKSHOP MEETING
560 Magnolia Avenue, Beaumont, CA 92223
Wednesday, August 22, 2012
7:00 p.m.**

Call to Order, President Ball

Pledge of Allegiance, Director Woll

Invocation, Director Ross

Roll Call

Public Input

PUBLIC COMMENT: At this time, any person may address the Board of Directors on matters within its jurisdiction which is not on the agenda. However, any non-agenda matters that require action will be referred to Staff for a report and possible action at a subsequent meeting. To provide comments on specific agenda items, please complete a speaker's request form and provide the completed form to the Board Secretary prior to the board meeting. Please limit your comments to three minutes. Sharing or passing time to another speaker is not permitted.

1. Budget Workshop

Consideration of the Mid-year Budget Revisions and Supporting Documents**

2. Adjournment

** Information included in the agenda packet

AVAILABILITY OF AGENDA MATERIALS - Agenda exhibits and other writings that are disclosable public records distributed to all or a majority of the members of the Beaumont-Cherry Valley Water District Board of Directors in connection with a matter subject to discussion or consideration at an open meeting of the Board of Directors are available for public inspection in the District's office, at 560 Magnolia Avenue, Beaumont, California ("District Office") If such writings are distributed to members of the Board less than 72 hours prior to the meeting, they will be available from the District's Board Secretary of the District Office at the same time as they are distributed to Board Members, except that if such writings are distributed one hour prior to, or during the meeting, they can be made available from the District's Board Secretary in the Board Room of the District's Office.

REVISIONS TO THE AGENDA -In accordance with §54954.2(a) of the Government Code (Brown Act), revisions to this Agenda may be made up to 72 hours before the Board Meeting, if necessary, after mailings are completed. Interested persons wishing to receive a copy of the set Agenda may pick one up at the District's Main Office, located at 560 Magnolia Avenue, Beaumont, California, up to 72 hours prior to the Board Meeting.

REQUIREMENTS RE: DISABLED ACCESS - In accordance with §54954.2(a), requests for a disability related modification or accommodation, including auxiliary aids or services, in order to attend or participate in a meeting, should be made to the Board Secretary, Dawn Jorge, at least 48 hours in advance of the meeting to ensure availability of the requested service or accommodation. Ms. Marin may be contacted by telephone at (951) 845-9581, Ext. 21, email at dawn.jorge@bcvwd.org or in writing at the Beaumont-Cherry Valley Water District, 560 Magnolia Avenue, Beaumont, California 92223.



**Beaumont-Cherry Valley Water District
Special Board Meeting-Budget Workshop
August 22nd, 2012**

DATE: August 20th, 2012
TO: Board of Directors
FROM: Eric Fraser, General Manager
SUBJECT: Consideration of the Mid-year Budget Revisions

Recommendation

It is recommended the Board of Directors authorize the General Manager to make necessary budget adjustments within projected revenues to reflect the first six months of financial activity trends and a plan for capital and unbudgeted expenses.

Background

Revenue and expenses are reviewed monthly by the Finance Director, General Manager, and Board Members. Mid-year projections have been developed based on the first five months of operations and items discovered thus far through audit preparation. While the numbers are subject to change, the six month period numbers held consistent with the year-to-date projections. Mid-year adjustments have been developed to align revenue and expense budgets with updated financial information and trends, and to plan for capital and unbudgeted expenses.

Revenue numbers are within 1.8% of budgeted amounts while expenditures are within 3.4% of budgeted amounts. Non-operating revenue is trending less than expected due to the slow recovery from the economic downturn. Although the budgeted non-operating revenue amounts were conservative based on prior year actuals, we used an annualized year-to-date projection which results in decreased revenue.

Projected annualized expenses are slightly below budgeted amounts and have been summarized by each account. We anticipate expenses for next calendar year to remain consistent with this year's budget. Savings in certain expense classifications exist due to staffing vacancies that will be filled and delays in certain processes due to staffing changes and vacancies.

In summary, projected revenues are \$11,791,244 while projected expenses are \$11,505,383. The unallocated amount of \$285,861 will be used for unbudgeted expenses and capital or as a contribution to reserves.



	2012 Budgeted	2012 Projected	Increase/ (Decrease)
Operating Revenue			
Water Sales	6,913,000	7,051,567	138,567
Development and Installation Charges	95,000	69,838	(25,162)
Other Charges for Service	368,250	371,475	3,225
Water Importation Surcharge	2,205,000	2,513,623	308,623
Water Pumping Energy Surcharge	1,582,000	1,683,258	101,258
Total Operating Revenue	<u>11,163,250</u>	<u>11,689,761</u>	<u>526,511</u>
Non-Operating Revenue			
Rental Income	20,800	25,426	4,626
Facilities Charges	731,500	48,586	(682,914)
Interest Earned	15,000	27,471	12,471
Grant Revenue	75,000	0	(75,000)
Total Non-Operating Revenue	<u>842,300</u>	<u>101,482</u>	<u>(740,818)</u>
Total Revenue	<u>12,005,550</u>	<u>11,791,244</u>	<u>(214,306)</u>
Operating Expenses			
Source of Supply	4,847,600	4,747,686	(99,914)
Transmission and Distribution	1,149,200	1,050,603	(98,597)
Customer Service	253,300	219,815	(33,485)
General Administration and Accounting	3,015,200	2,821,487	(193,713)
Board of Directors	54,100	20,708	(33,392)
Maintenance and General Plant	2,122,900	2,107,701	(15,199)
Engineering	217,100	189,536	(27,564)
Professional Services	239,000	347,846	108,846
Total Operating Expenses	<u>11,898,400</u>	<u>11,505,383</u>	<u>(393,017)</u>
Total Revenue	12,005,550	11,791,244	(214,306)
Total Expenditures	11,898,400	11,505,383	(393,017)
Net Increase/(loss)	<u>107,150</u>	<u>285,861</u>	<u>178,711</u>

Anticipated Expenses Not Originally Budgeted

- To be paid from Net Increase of \$285,861:
 - Election (\$43,000-\$53,000 with potential cost savings)
 - Additional Board Training (Contingent upon Board direction, \$2,000-\$5,000)
 - Temporary Staffing Support (\$48,000)
 - Computer & Related Equipment Replacement (\$10,000)
 - Results of the IRS Audit (Potentially \$50,000)
- To be paid from System Depreciation of \$1,850,000:
 - Vehicles (\$85,000)
 - Well Repairs (\$200,000)



Fiscal Impact

There is no net fiscal impact because the anticipated and increased expenses are offset by cost savings in other areas and money set aside as system depreciation.

Attachments

- Budget Projections
- Operating Revenue Trends
- Capital Expenses
- Calendar of Billing Cycle
- Penalty Analysis

Report prepared by: Melissa Bender, Director of Finance & Administrative Services



Fiscal Year : 2012
Budget Type : Adopted Budget

Budget Projections

Acct Code	Account Name	Current Month Actuals	Year to Date Actuals	Annual Projected	Annual Approved Budget	Annual Increase / <Decrease>
Revenue						
4010 Operating Revenue						
144010400	FIXED METER CHARGES	\$ 173,083	\$ 920,706	\$ 2,209,694	\$ 2,286,000	(76,306)
144010401	DOMESTIC WATER SALES	239,063	1,258,198	\$ 4,765,901	(1) 4,550,000	215,901
144010402	IRRIGATION WATER SALES	4,031	5,825	\$ 24,168	(1) 31,000	(6,832)
144010403	CONSTRUCTION WATER SALES	1,469	13,728	\$ 51,804	(1) 46,000	5,804
144010404	INSTALLATION CHARGES	12,582	29,099	\$ 69,838	(3) 45,000	24,838
144010407	REIMB. CUST. DAMAGES/UPGRADES	224	3,347	\$ 8,033	10,000	(1,967)
144010408	BACKFLOW DEVICES	1,053	9,314	\$ 22,354	24,000	(1,646)
144010410	RETURNED CHECK FEES	165	1,055	\$ 2,532	2,000	532
144010411	MISCELLANEOUS INCOME	564	2,924	\$ 23,643	31,000	(7,357)
144010412	RENTAL INCOME	100	500	\$ 1,200	1,200	0
144010413	DEVELOPMENT INCOME (DEPOSITS APPLIED)	0	0	\$ -	50,000	(50,000)
144010414	RECHARGE INCOME (CITY OF BANNING)	18,342	30,570	\$ 73,368	72,000	1,368
144010439	REIMB. MAINTENANCE OF WELLS 24,25 & 26	0	0	\$ -	(5) 20,000	(20,000)
144010441	TURN ONS	6,440	30,810	\$ 73,944	32,000	41,944
144010442	THIRD NOTICE CHARGE	2,430	19,244	\$ 46,186	80,000	(33,814)
144010443	PENALTIES	8,460	39,030	\$ 93,672	88,000	5,672
144010444	SGPWA IMPORTATION CHARGE	114,273	593,215	\$ 2,513,623	(2) 2,205,000	308,623
144010445	SCE POWER CHARGE	81,960	429,231	\$ 1,683,258	(2) 1,582,000	101,258
144010446	BONITA VISTA REPAYMENT INTEREST	0	1,358	\$ 3,259	3,550	(290)
144010449	CREDIT CHECK PROCESSING FEES	520	2,250	\$ 5,400	4,500	900
144010453	CREDIT CARD PROCESSING FEES	714	7,452	\$ 17,884	(4) 0	17,884
	Total Operating Revenue	\$ 665,472	\$ 3,397,855	\$ 11,689,761	\$ 11,163,250	\$ 526,511
4011 Rent 12303 Oak Glen Rd						
144011412	RENT 12303 OAK GLEN RD	\$ 200	\$ 1,000	\$ 2,400	\$ 2,400	\$ -
	Total Rent 12303 Oak Glen Rd	\$ 200	\$ 1,000	\$ 2,400	\$ 2,400	\$ -
4012 Rent 13695 Oak Glen Rd						
144012412	RENT 13695 OAK GLEN RD	\$ 200	\$ 1,000	\$ 2,400	\$ 2,400	\$ -
	Total Rent 13695 Oak Glen Rd	\$ 200	\$ 1,000	\$ 2,400	\$ 2,400	\$ -
4013 Rent 13697 Oak Glen Rd						
144013412	RENT 13697 OAK GLEN RD	\$ 200	\$ 1,000	\$ 2,400	\$ 2,400	\$ -
	Total Rent 13697 Oak Glen Rd	\$ 200	\$ 1,000	\$ 2,400	\$ 2,400	\$ -
4014 Rent 9781 Avenida Miravilla						
144014412	RENT 9781 AVENIDA MIRAVILLA	\$ 200	\$ 1,000	\$ 2,400	\$ 2,400	\$ -
	Total Rent 9781 Avenida Miravilla	\$ 200	\$ 1,000	\$ 2,400	\$ 2,400	\$ -
4015 Utilities 12303 Oak Glen Rd						
144015515	ELECTRIC & PROPANE12303 Oak Glen Rd	\$ 303	\$ 1,150	\$ 2,760	(6) \$ 2,100	\$ 660
	Total Utilities 12303 Oak Glen Rd	\$ 303	\$ 1,150	\$ 2,760	\$ 2,100	\$ 660
4016 Utilities 13695 Oak Glen Rd						
144016515	ELECTRIC & PROPANE13695 Oak Glen Rd	\$ 95	\$ 1,666	\$ 3,999	(6) \$ 2,400	\$ 1,599
	Total Utilities 13695 Oak Glen Rd	\$ 95	\$ 1,666	\$ 3,999	\$ 2,400	\$ 1,599
4017 Utilities 13697 Oak Glen Rd						
144017515	ELECTRIC & PROPANE13697 Oak Glen Rd	\$ 322	\$ 2,457	\$ 5,898	(6) \$ 2,700	\$ 3,198
	Total Utilities 13697 Oak Glen Rd	\$ 322	\$ 2,457	\$ 5,898	\$ 2,700	\$ 3,198
4018 Utilities 9781 Avenida Miravilla						

Acct Code	Account Name	Current Month			Annual		Annual Increase / <Decrease>
		Actuals	Year to Date Actuals	Annual Projected	Approved Budget		
144018515	ELECTRIC & PROPANE9871 Av Miravilla	\$ 171	\$ 1,321	\$ 3,170	(6)	\$ 4,000	\$ (830)
	Total Utilities 9781 Avenida Miravilla	\$ 171	\$ 1,321	\$ 3,170		\$ 4,000	\$ (830)
4020 Non Operating Revenue							
144020421	FRONT FOOTAGE & OTHER REIMB	\$ -	\$ -	\$ -	(26)	\$ 55,000	\$ (55,000)
144020422	WELLS	1,936	3,872	9,293	(26)	85,000	(75,707)
144020423	WATER RIGHTS (SWP)	1,225	2,450	5,880	(26)	255,000	(249,120)
144020424	WATER TREATMENT PLANT	921	1,842	4,421	(26)	25,000	(20,579)
144020425	FF LOCAL WATER RESOURCES	485	970	2,328	(26)	95,000	(92,672)
144020426	FF RECYCLED WATER FACILITIES	1,402	2,804	6,730	(26)	35,000	(28,270)
144020427	FF TRANSMISSION	1,568	3,136	7,526	(26)	60,000	(52,474)
144020428	FF STORAGE	2,008	4,016	9,638	(26)	95,000	(85,362)
144020429	FF BOOSTER	139	278	667	(26)	6,500	(5,833)
144020430	FACILITY FEES PRESSURE REDUCING STATION	71	142	341	(26)	3,000	(2,659)
144020431	FACILITY FEES MISCELLANEOUS PROJECTS	62	124	298	(26)	3,000	(2,702)
144020432	FACILITY FEES FINANCING COSTS	305	610	1,464	(26)	14,000	(12,536)
144020433	BONITA VISTA SYSTEM	0	16,290	16,290	(7)	0	16,290
144020435	INTEREST INCOME	0	4,659	11,181		15,000	(3,819)
	Total Non Operating Revenue	\$ 11,812	\$ 51,786	\$ 101,482		\$ 767,300	\$ (665,818)
4030 Other Non Operating Revenue							
144030600	GRANT REVENUE	\$ -	\$ -	\$ -	(8)	\$ 75,000	\$ (75,000)
	Total Other Non Operating Revenue	\$ -	\$ -	\$ -		\$ 75,000	\$ (75,000)
	Total Revenue	\$ 677,284	\$ 3,449,642	\$ 11,791,244		\$ 12,005,550	\$ (214,305)
Expense							
5200 Source of Supply & Water Treatment Wells							
155200271	LABOR	\$ 15,083	\$ 92,190	\$ 221,255		\$ 211,900	\$ 9,355
155200272	OVERTIME	1,088	5,256	12,614		12,500	114
155200281	HEALTH INSURANCE	5,633	30,430	73,033		63,800	9,233
155200282	RETIREMENT/CALPERS	5,077	30,073	72,176		65,300	6,876
155200283	LIFE INSURANCE	124	669	1,607		1,200	407
155200284	UNIFORMS, EMPLOYEE BENEFITS	0	38	1,000		1,000	-
155200285	EDUCATION EXPENSES	0	0	-		3,500	(3,500)
155200291	SOCIAL SECURITY	1,003	6,047	14,512		13,200	1,312
155200292	MEDICARE	234	1,414	3,394		3,100	294
155200293	WORKER'S COMPENSATION INSURANCE	1,051	5,480	13,153		8,800	4,353
155200511	TREATMENT & CHEMICALS	1,101	71,384	75,000	(9)	75,000	-
155200512	LAB TESTING	1,390	12,614	55,000		55,000	-
155200513	MAINTENANCE EQUIPMENT (PUMPING)	3,882	5,118	12,284	(27)	140,000	(127,716)
155200514	UTILITIES GAS	15	59	142		200	(58)
155200515	UTILITIES ELECTRIC	0	242,130	1,354,226		1,450,000	(95,774)
155200517	TELEMETRY MAINTENANCE	0	825	1,980		6,000	(4,020)
155200518	SEMINAR & TRAVEL EXPENSES	0	0	-		500	(500)
155200523	OIL FOR WELLS	629	671	1,611		0	1,611
155200544	SMALL PARTS/MAINTENANCE	0	0	-		100	(100)
155200545	PERMITS, FEES & LICENSING	100	100	240		6,000	(5,760)
155200560	EQUIP MAINT & REPAIRS	0	0	-		100	(100)
155200562	SUBSCRIPTIONS	129	435	1,043		200	843
155200568	RANDOM DRUG TESTING	0	0	-		200	(200)
155200620	STATE PROJECT WATER PURCHASED	217,779	654,922	2,322,418	(10)	2,219,000	103,418
155200623	Ground Water Purch South Mesa Mutual Wa	85,163	425,831	510,998		511,000	(2)
	Total Source of Supply & Water Treatment Wells	\$ 339,482	\$ 1,585,687	\$ 4,747,686		\$ 4,847,600	\$ (99,914)
5300 Transmission & Distribution							
155300271	LABOR	\$ 26,715	\$ 162,629	\$ 390,310		\$ 514,100	\$ (123,790)
155300272	OVERTIME	726	5,910	14,183		6,800	7,383
155300273	DOUBLE-TIME	0	140	335		0	335

Acct Code	Account Name	Current Month			Annual	Annual Increase /
		Actuals	Year to Date Actuals	Annual Projected	Approved Budget	<Decrease>
	155300281 HEALTH INSURANCE	9,814	54,308	\$ 130,338	182,100	\$ (51,762)
	155300282 RETIREMENT/CALPERS	8,303	51,526	\$ 123,663	143,100	\$ (19,437)
	155300283 LIFE INSURANCE	218	1,181	\$ 2,836	2,500	\$ 336
	155300284 UNIFORMS, EMPLOYEE BENEFITS	136	385	\$ 3,000	3,000	\$ -
	155300285 EDUCATION EXPENSES	0	115	\$ 276	1,000	\$ (724)
	155300291 SOCIAL SECURITY	1,717	10,435	\$ 25,044	31,900	\$ (6,856)
	155300292 MEDICARE	402	2,441	\$ 5,857	7,500	\$ (1,643)
	155300293 WORKER'S COMPENSATION INSURANCE	1,800	9,638	\$ 23,132	21,400	\$ 1,732
	155300518 SEMINAR & TRAVEL EXPENSES	0	0	\$ -	800	\$ (800)
	155300530 MAINT PIPELINE/FIRE HYDRANT	979	42,256	\$ 101,415	38,000	\$ 63,415
	155300531 LINE LOCATES	106	1,034	\$ 2,482	2,500	\$ (18)
	155300534 MAINT METERS & SERVICES	5,639	18,068	\$ 128,000	128,000	\$ -
	155300535 BACKFLOW DEVICES	0	1	\$ 1,500	1,500	\$ -
	155300536 MAINTENANCE RESERVOIRS/TANKS	670	670	\$ 1,608	12,000	\$ (10,392)
	155300537 MAINTENANCE PRESSURE REGULATORS	7	6,970	\$ 16,727	9,000	\$ 7,727
	155300539 INVENTORY ADJUSTMENT	0	0	\$ 48,876	15,000	\$ 33,876
	155300540 INVENTORY PURCHASE DISCOUNTS	(578)	(1,522)	\$ (3,652)	0	\$ (3,652)
	155300541 OBSOLETE OR DAMAGED INVENTORY	0	0	\$ -	5,000	\$ (5,000)
	155300544 SMALL PARTS/MAINTENANCE	0	0	\$ -	100	\$ (100)
	155300568 RANDOM DRUG TESTING	0	0	\$ -	200	\$ (200)
	Total Transmission & Distribution	\$ 56,653	\$ 366,185	\$ 1,015,932	\$ 1,125,500	\$ (109,568)
5350 Inspections						
	155350271 LABOR	\$ 1,182	\$ 8,020	\$ 19,248	\$ 15,000	\$ 4,248
	155350272 OVERTIME	0	46	\$ 110	0	\$ 110
	155350281 HEALTH INSURANCE	312	1,976	\$ 4,742	3,000	\$ 1,742
	155350282 RETIREMENT/PERS	442	2,999	\$ 7,198	2,400	\$ 4,798
	155350283 LIFE INSURANCE	10	62	\$ 149	200	\$ (51)
	155350284 UNIFORMS/BENEFITS	0	0	\$ 300	300	\$ -
	155350291 SOCIAL SECURITY	77	555	\$ 1,332	1,400	\$ (68)
	155350292 MEDICARE	18	130	\$ 311	400	\$ (89)
	155350293 WORKER'S COMPENSATION	81	534	\$ 1,281	1,000	\$ 281
	Total Inspections	\$ 2,122	\$ 14,321	\$ 34,671	\$ 23,700	\$ 10,971
5400 Meter Reading/Customer Service						
	155400271 LABOR	\$ 8,949	\$ 48,174	\$ 115,618	\$ 134,400	\$ (18,782)
	155400272 OVERTIME	367	895	\$ 2,148	1,100	\$ 1,048
	155400273 DOUBLE-TIME	0	292	\$ 702	0	\$ 702
	155400281 HEALTH INSURANCE	3,673	18,636	\$ 44,726	54,700	\$ (9,974)
	155400282 RETIREMENT/CALPERS	2,974	16,065	\$ 38,556	44,500	\$ (5,944)
	155400283 LIFE INSURANCE	78	389	\$ 934	800	\$ 134
	155400284 UNIFORMS, EMPLOYEE BENEFITS	82	82	\$ 800	800	\$ -
	155400285 EDUCATION EXPENSES	0	0	\$ -	400	\$ (400)
	155400291 SOCIAL SECURITY	557	3,065	\$ 7,356	8,400	\$ (1,044)
	155400292 MEDICARE	130	717	\$ 1,720	2,000	\$ (280)
	155400293 WORKER'S COMPENSATION	584	3,023	\$ 7,255	5,600	\$ 1,655
	155400518 SEMINAR & TRAVEL EXPENSES	0	0	\$ -	300	\$ (300)
	155400568 RANDOM DRUG TESTING	0	0	\$ -	300	\$ (300)
	Total Meter Reading/Customer Service	\$ 17,394	\$ 91,338	\$ 219,815	\$ 253,300	\$ (33,485)
5500 Administration						
	155500271 LABOR	\$ 75,788	\$ 365,945	\$ 777,017	(12) \$ 883,200	\$ (106,183)
	155500272 OVERTIME	0	4,065	\$ 9,757	0	\$ 9,757
	155500281 HEALTH INSURANCE	11,462	56,128	\$ 134,706	191,200	\$ (56,494)
	155500282 RETIREMENT/CALPERS	21,747	105,230	\$ 252,552	262,800	\$ (10,248)
	155500283 LIFE INSURANCE	444	1,960	\$ 4,704	5,000	\$ (296)
	155500284 UNIFORMS, EMPLOYEE BENEFITS	466	466	\$ 1,000	1,000	\$ -

Acct Code	Account Name	Current Month			Annual		Annual Increase / <Decrease>
		Actuals	Year to Date Actuals	Annual Projected	Approved Budget		
155500285	EDUCATION EXPENSES	0	0	\$ -	(13)	500	\$ (500)
155500291	SOCIAL SECURITY	4,699	22,940	\$ 55,057		54,800	\$ 257
155500292	MEDICARE	1,099	5,365	\$ 12,876		12,900	\$ (24)
155500293	WORKER'S COMPENSATION INSURANCE	2,149	8,601	\$ 20,641		8,900	\$ 11,741
155500294	UNEMPLOYMENT INSURANCE	22,983	22,983	\$ 55,159		37,600	\$ 17,559
155500518	SEMINAR & TRAVEL EXPENSES	600	795	\$ 1,908		2,000	\$ (92)
155500528	NOTARY/LIEN FEES	49	49	\$ 118	(14)	0	\$ 118
155500547	EMPLOYER SHARE FOR RETIRED (CALPERS)	0	2,465	\$ 5,916		7,000	\$ (1,084)
155500548	ADMINISTRATIVE COSTS (CALPERS)	0	547	\$ 1,314		1,800	\$ (486)
155500549	BANK CHGS/MONEY MARKET/TRANS. FEES	1,836	8,093	\$ 19,424	(15)	30,000	\$ (10,576)
155500553	TEMPORARY LABOR	0	20,483	\$ 20,483	(16)	20,000	\$ 483
155500555	OFFICE SUPPLIES	1,985	15,339	\$ 36,814		45,000	\$ (8,186)
155500556	OFFICE EQUIPMENT/SERVICE AGREEMENTS	4,773	29,695	\$ 73,019	(17)	82,000	\$ (8,981)
155500557	OFFICE MAINTENANCE	0	233	\$ 559		14,000	\$ (13,441)
155500558	MEMBERSHIP DUES	275	595	\$ 26,822		25,000	\$ 1,822
155500560	OFFICE EQUIPMENT. & REPAIRS	0	0	\$ -		2,500	\$ (2,500)
155500561	POSTAGE	2,047	14,126	\$ 33,904		49,000	\$ (15,096)
155500562	SUBSCRIPTIONS	0	806	\$ 1,933		5,000	\$ (3,067)
155500563	MISCELLANEOUS OPERATING SUPPLIES	464	1,374	\$ 3,298		7,700	\$ (4,402)
155500564	MISCELLANEOUS TOOLS/EQUIPMENT	1,480	2,538	\$ 6,092		6,500	\$ (408)
155500567	EMPLOYEE MEDICAL/FIRST AID	0	0	\$ -		500	\$ (500)
155500568	RANDOM DRUG TESTING	0	50	\$ 120		300	\$ (180)
155500570	PROPERTY/AUTO/GEN LIABILITY INSURANCE	0	(16,625)	\$ 95,163		95,000	\$ 163
155500572	STATE MANDATES AND TARIFFS	1,631	5,559	\$ 13,342		32,000	\$ (18,658)
155500573	MISCELLANEOUS EXPENSES	0	758	\$ 1,818		4,500	\$ (2,682)
155500574	PUBLIC EDUCATION	0	0	\$ 8,135		10,000	\$ (1,865)
155500575	PROPERTY DAMAGE (CUSTOMER CLAIMS)	0	0	\$ 2,000		2,000	\$ -
155500578	IT SUPPORT/SOFTWARE SUPPORT	0	11,696	\$ 28,071	(17)	10,000	\$ 18,071
155500587	PRINCIPAL PAYMENT	0	0	\$ 985,000		985,000	\$ -
155500588	INTEREST EXPENSE	8,732	47,757	\$ 114,616		113,000	\$ 1,616
155500630	BAD DEBT EXPENSES	(39)	(72)	\$ (173)	(18)	0	\$ (173)
155500631	NOTE COST OF ISSUANCE	1,527	7,634	\$ 18,322		7,500	\$ 10,822
	Total Administration	\$ 166,196	\$ 747,579	\$ 2,821,487		\$ 3,015,200	\$ (193,713)
5510 Board of Directors							
155510271	BOARD OF DIRECTOR FEES	\$ 2,050	\$ 7,700	\$ 18,480	(19)	\$ 48,900	\$ (30,420)
155510291	SOCIAL SECURITY	127	477	\$ 1,146		3,100	\$ (1,954)
155510292	MEDICARE	30	112	\$ 268		700	\$ (432)
155510293	WORKER'S COMPENSATION INSURANCE	41	133	\$ 320		400	\$ (80)
155510551	SEMINAR & TRAVEL EXPENSES	0	206	\$ 495		1,000	\$ (505)
155510552	ELECTION EXPENSES	0	0	\$ -	(20)	0	\$ -
	Total Board of Directors	\$ 2,248	\$ 8,628	\$ 20,708		\$ 54,100	\$ (33,392)
5610 District Property 560 Magnolia							
155610515	ELECTRIC 560 MAGNOLIA AVE	\$ 1,179	\$ 5,826	\$ 13,981		\$ 21,000	\$ (7,019)
155610580	TELEPHONE 560 MAGNOLIA AVE	1,908	8,343	\$ 20,024		25,000	\$ (4,976)
155610581	SANITATION 560 MAGNOLIA AVE	170	706	\$ 1,695		1,800	\$ (105)
155610582	MAINTENANCE 560 MAGNOLIA AVE	977	6,004	\$ 14,410		8,000	\$ 6,410
	Total District Property 560 Magnolia	\$ 4,233	\$ 20,879	\$ 50,110		\$ 55,800	\$ (5,690)
5615 District Property 12303 Oak Glen Rd							
155615515	ELECTRIC 12303 OAK GLEN ROAD	\$ 135	\$ 942	\$ 2,261	(6)	\$ 2,000	\$ 261
155615582	MAINTENANCE/REPAIR 12303 OAK GLEN ROAD	0	0	\$ -		1,200	\$ (1,200)
155615583	PROPANE 12303 OAK GLEN ROAD	0	53	\$ 127	(6)	100	\$ 27
	Total District Property 12303 Oak Glen Rd	\$ 135	\$ 995	\$ 2,388		\$ 3,300	\$ (912)
5620 District Property JH 13695 Oak Glen Rd							
155620515	ELECTRIC 13695 OAK GLEN ROAD	\$ 46	\$ 260	\$ 624	(6)	\$ 1,000	\$ (376)

Acct Code	Account Name	Current Month			Annual		Annual Increase / <Decrease>
		Actuals	Year to Date Actuals	Annual Projected	Approved Budget		
	155620582 MAINTENANCE/REPAIR 13695 OAK GLEN ROAD	0	280	\$ 672		500	\$ 172
	155620583 PROPANE 13695 OAK GLEN ROAD	0	1,041	\$ 2,499	(6)	1,400	\$ 1,099
	Total District Property JH 13695 Oak Glen Rd	\$ 46	\$ 1,581	\$ 3,794		\$ 2,900	\$ 894
5625 District Property JB 13697 Oak Glen Rd							
	155625515 ELECTRIC 13697 OAK GLEN ROAD	\$ 154	\$ 889	\$ 2,134	(6)	2,000	\$ 134
	155625582 MAINTENANCE/REPAIR 13697 OAK GLEN ROAD	0	280	672		500	172
	155625583 PROPANE 13697 OAK GLEN ROAD	0	933	2,238	(6)	2,000	238
	Total District Property JB 13697 Oak Glen Rd	\$ 154	\$ 2,102	\$ 5,044		\$ 4,500	\$ 544
5630 District Property 9781 Avenida Miravi							
	155630515 ELECTRIC 9781 AVENIDA MIRAVILLA	\$ 96	\$ 428	\$ 1,028	(6)	1,500	\$ (472)
	155630582 MAINTENANCE/REPAIR 9781 AVENIDA MIRAVI	0	0	-		1,500	(1,500)
	155630583 PROPANE 9781 AVENIDA MIRAVILLA	0	534	1,281	(6)	1,200	81
	Total District Property 9781 Avenida Miravi	\$ 96	\$ 962	\$ 2,309		\$ 4,200	\$ (1,891)
5635 District Office 815 E. 12th Street							
	155635515 ELECTRIC 815 E. 12TH STREET	\$ 333	\$ 2,110	\$ 5,065		6,500	(1,435)
	155635580 TELEPHONE 815 E. 12TH STREET	88	339	814		1,000	(186)
	155635581 SANITATION 815 E. 12TH STREET	244	975	2,341		3,000	(659)
	155635582 MAINTENANCE/REPAIR 815 E. 12TH STREET	304	1,705	4,091		5,000	(909)
	Total District Office 815 E. 12th Street	\$ 969	\$ 5,129	\$ 12,311		\$ 15,500	\$ (3,189)
5640 District Property 11083 Cherry Ave							
	155640581 SANITATION 11083 CHERRY AVE	\$ 231	\$ 1,153	\$ 2,767		3,200	(433)
	Total District Property 11083 Cherry Ave	\$ 231	\$ 1,153	\$ 2,767		\$ 3,200	\$ (433)
5700 Maintenance & General Plant							
	155700271 LABOR	\$ 131	\$ 4,585	\$ 11,005	(21)	-	11,005
	155700281 HEALTH INSURANCE	46	1,723	4,134	(21)	0	4,134
	155700282 RETIREMENT/CALPERS	40	1,410	3,385	(21)	0	3,385
	155700283 LIFE INSURANCE	1	37	88	(21)	0	88
	155700291 SOCIAL SECURITY	8	284	682	(21)	0	682
	155700292 MEDICARE	2	66	160	(21)	0	160
	155700293 WORKER'S COMPENSATION INSURANCE	9	285	684	(21)	0	684
	155700589 AUTO/FUEL	8,436	31,939	76,654	(22)	75,000	1,654
	155700590 SAFETY EQUIPMENT	90	194	465		5,500	(5,035)
	155700591 COMMUNICATION MAINTENANCE	0	0	-		2,500	(2,500)
	155700592 REPAIR & MAINT OF GEN EQUIPMENT	0	418	1,002		15,000	(13,998)
	155700594 LARGE EQUIPMENT MAINTENANCE	6,594	11,552	27,725		30,000	(2,275)
	155700596 FLEET REPAIR & MAINTENANCE	2,634	6,412	15,389		25,000	(9,611)
	155700597 MAINT GENERAL PLANT (BUILDINGS)	38	3,357	8,056		3,000	5,056
	155700598 LANDSCAPE MAINTENANCE	422	1,134	2,722		2,500	222
	155700601 RECHARGE FAC, CANYON & POND MAINTENANCE	863	21,578	26,827		25,000	1,827
	Total Maintenance & General Plant	\$ 19,314	\$ 84,974	\$ 178,978		\$ 183,500	\$ (4,522)
5800 Engineering (in-house)							
	155800271 LABOR	\$ 1,384	\$ 19,216	\$ 147,369	(23)	133,900	13,469
	155800281 HEALTH INSURANCE	0	513	17,986		18,300	(314)
	155800282 RETIREMENT/CALPERS	0	1,564	7,822		37,300	(29,478)
	155800283 LIFE INSURANCE	0	38	700		700	-
	155800284 UNIFORMS, EMPLOYEE BENEFITS	27	27	135		0	135
	155800285 EDUCATION EXPENSE	0	0	-		2,500	(2,500)
	155800291 SOCIAL SECURITY	86	1,191	5,957		8,300	(2,343)
	155800292 MEDICARE	20	279	1,393		2,000	(607)
	155800293 WORKER'S COMPENSATION	28	835	4,174		9,600	(5,426)
	155800518 SEMINAR & TRAVEL EXPENSES	0	0	-		500	(500)
	155800546 SOFTWARE LICENSING	0	0	4,000		4,000	-
	Total Engineering (in-house)	\$ 1,544	\$ 23,663	\$ 189,536		\$ 217,100	\$ (27,564)
5810 Prof. Services Legal & Accounting							

Acct Code	Account Name	Current Month			Annual		Annual Increase / <Decrease>
		Actuals	Year to Date Actuals	Annual Projected	Approved Budget		
155810611	GENERAL LEGAL	\$ 10,337.62	\$ 60,923	\$ 146,215	\$ 150,000		(3,785)
155810614	AUDIT	2,414	4,653	22,700	25,000	(24)	(2,300)
Total Prof. Services Legal & Accounting		\$ 12,752	\$ 65,576	\$ 168,915	\$ 175,000		(6,085)
5820 Professional Services Engineering							
155820611	GENERAL ENGINEERING	\$ 21,392	\$ 74,491	\$ 178,778	(25) \$ 50,000		128,778
155820612	DEVELOPMENT REIMB. ENGINEERING	0	64	154	10,000		(9,846)
155820615	ENGINEERING PERMITTING (REC WATER)	0	0	-	4,000		(4,000)
Total Professional Services Engineering		\$ 21,392	\$ 74,555	\$ 178,931	\$ 64,000		114,931
Total Expense		\$ 644,961	\$ 3,095,308	\$ 9,655,383	\$ 10,048,400		(393,017)

* In-house landscape maintenance labor was budgeted in 5300, the employees' home department.

	Total Revenue	\$	11,791,244
	Total Expenses	\$	9,655,383
	Net	\$	2,135,861
	System Depreciation	\$	1,850,000
	Variance to Budget	\$	285,861
Budgeted CALPERS Expenses			
	155200282	\$	65,300
	155300282	\$	143,100
	155350282	\$	2,400
	155400282	\$	44,500
	155500282	\$	262,800
	155700282	\$	3,385
	155800282	\$	37,300
	Total Budgeted CALPERS Expense	\$	558,785
	Actual expenses	\$	493,421
	One time costs savings for annual prepayment	\$	18,763

- (1) Revenue is cyclical, see Operating revenue trends worksheet.
- (2) See related expenses, these are pass thru costs that are being recovered. These are also cyclical based on consumption.
- (3) Charges for meter installations at tract homes.
- (4) CCPF was instituted mid February & will offset costs in 1-5-5500-549.
- (5) This revenue is based on reimbursement for expenses, which haven't occurred yet.
- (6) Utilities are reimbursed dollar for dollar by District employees so while it looks like we will receive more revenue than budgeted, we will actually recover District costs.
- (7) One time revenue for final transfer of Bonita Vista assets.
- (8) Grant revenue is based on associated expenses, if no expenses there will be no grant revenue.
- (9) The budget amount is used for this expense because the vast majority of the annual chemicals needed are purchased in bulk in the beginning of the year. Currently evaluating cost s
- (10) This expense is based on rates developed by the SGWPA and is passed through to our customers.
- (11) Midyear inventory count performed June 30th, 2012 and inventory theft on June 27th, 2012.
- (12) This projection included the Director of Engineer's salary expense, which was subsequently changed in the system.
- (13) This line item will be moved to 155500518 Seminar & Travel Expenses.
- (14) This expense item was not budgeted for as Liens & the associated Lien Processing Fee were approved and implemented after the preparation of the budget.
- (15) As of June 2012, the Bank of Hemet will suspend Bank Analysis Fees for the remainder of the year which will result in costs savings in this account.
- (16) Requesting additional temporary staffing to help prepare for audit, this will be offset by savings in unfilled position due to lack of qualified applicants.
- (17) These two expense accounts will offset each other.
- (18) The District has collected on previously written off accounts.
- (19) Have implemented a new reimbursement process that should bring this expense more consistent with budgeted amount.
- (20) Election costs of \$43,000-\$53,000 were not budgeted for and will be paid out of the projected net above. District staff currently working with Registrar of Voters to determine if costs s
- (21) These expenses have been moved and were budgeted in the employee's home expense account (5300).

Acct Code	Account Name	Current Month		Annual Projected	Annual Approved Budget	Annual Increase / <Decrease>
		Actuals	Year to Date Actuals			
	(22) Slight increase in fuel expenses due to increased fuel expenses and additional work performed in-house.					
	(23) See footnote 12, this is the corrected amount.					
	(24) Expenses will increase and be more consistent with Budgeted amount once audit is complete. Fieldwork scheduled for November 5th, 2012.					
	(25) Part of this expense as well as the in-house engineering expense will be capitalized and charged against developer deposits.					
	(26) Although the budgeted revenue amounts were conservative based on prior year actuals, we used annualized year to date projection for this revenue. Development still slow.					
	(27) Repairs to the wells are contingent upon need and may be paid from system depreciation.					

**Beaumont Cherry Valley Water District
Operating Revenue Trends
As of July 3, 2012**

Account #	Account Name	2009	2010	2011	Total	Yearly Average	# Years Used	%
1-4-4010-400	Fixed Meter Charges							
	YTD May	765,640	690,199	847,688	2,303,527	767,842	3	40.2%
	Annual	1,796,816	1,810,098	2,124,197	5,731,111	1,910,370		
1-4-4010-401	Domestic Water Sales							
	YTD May	1,186,518	1,084,876	1,090,243	3,361,637	1,120,546	3	26.4%
	Annual	4,282,940	3,960,728	4,511,043	12,754,711	4,251,570		
1-4-4010-444	SGPWA Importation Charges							
	YTD May	363,292	240,261	289,896	530,157	265,079 (1)	2	23.6%
	Annual	768,624	1,025,996	1,216,112	2,242,108	1,121,054 (1)		
1-4-4010-445	SCE Power Charge							
	YTD May	367,034	306,126	395,312	1,068,472	356,157	3	25.5%
	Annual	1,263,037	1,349,287	1,575,324	4,187,648	1,395,883		
1-4-4010-402	Irrigation Water Sales							
	YTD May	11,141	5,354	4,818	21,313	7,104	3	24.1%
	Annual	28,185	29,012	31,261	88,458	29,486		
1-4-4010-403	Construction Water Sales							
	YTD May	55,873	28,488	8,980	37,468	18,734 (2)	2	26.5%
	Annual	172,374	98,455	43,063	141,518	70,759 (2)		

(1) CY 2009 monthly revenue decreased to almost zero in September; therefore only CY 2010 and CY 2011 were averaged.

(2) Due to a decrease in construction activity, only CY2010 and CY2011 data was used.



**Beaumont Cherry Valley Water District
Regular Board Meeting
August 22, 2012**

DATE: August 22, 2012
TO: Board of Directors
FROM: Eric Fraser, General Manager
SUBJECT: Capital Expenses Budget Items

Recommendation

Staff requests authorization to commence development of Capital Improvement Program (CIP) Projects necessary to meet the District's local water supply needs and restore well production capacity.

Background

At this time District Staff has identified Capital Improvement Program (CIP) Projects necessary to help meet the District's local water supply needs (Source of Supply) and to restore the District's existing well production capacity. Versions of the majority of these projects have previously been identified in various District water supply planning and environmental documents and have also been previously identified as five year major capital expenditures by District Staff in 2009 and 2010 for use during preparation of the District's most recent rate study prepared by Willdan Financial Services in May, 2010.

Necessary projects include the following components:

Source of Supply Projects:

- Edgar Canyon Storm Water Capture Project
- Non Potable Water and Storm Water Transfer Pipeline
- Noble Creek Storm Water Diversion Project
- Noble Creek Recharge Facility, Phase 2
- Non-Potable Water System Pressure Filtration System

Production Capacity Project:

- Well 2 Rehabilitation and Re-Equipping

A brief description of each proposed project is provided hereafter:

Edgar Canyon Storm Water Capture Project

The Edgar Canyon Storm Water Capture Project involves the completion of flood control detention/percolation basins at the mouth of Little San Gorgonio Creek and possible conversion of some of the existing basins into debris basins to remove readily settleable material from Edgar canyon runoff together with construction of inter basin conveyance/spill way facilities.

This project is necessary to capture Edgar Canyon storm water flows and to ensure District water supply opportunities are maximized.



The settled water generated from this project would be conveyed to the District's proposed Phase 2 Noble Creek Recharge Facility Site in a new non-potable water and storm water transfer pipeline consisting of a 42-in diameter gravity pipeline proposed to be installed within the Riverside County Flood Control & Water Conservation District (RCFC&WCD) Flood Control right of way for Little San Gorgonio Creek Channel.

Non-Potable Water and Storm Water Transfer Pipeline

The Non-Potable Water and Storm Water Transfer Pipeline Project consists of design and construction of a 42-in transfer pipeline from the Edgar Storm Water Capture Project located at the mouth of Edgar Canyon (Little San Gorgonio Creek) to the District's proposed Phase 2 Noble Creek Recharge Facility Site. This project may also provide conveyance opportunities for other sources of non-potable water such as Cherry Valley Pollution Control Wells and State Water Project supply sources.

This project is necessary to provide conveyance facilities necessary to ensure District water supply opportunities are maximized.

Preliminary hydraulic design has been completed. Work to be completed includes final project design, acquisition of permits and encroachment permits from Riverside County Flood Control & Water Conservation District and other jurisdictional agencies, and construction of the proposed facilities.

Noble Creek Storm Water Diversion Project

The Noble Creek Storm Water Diversion Project consists of design and construction of a storm water diversion facility located within Noble Creek just downstream of the confluence of Noble Creek and Little San Gorgonio Creek.

This project is necessary to provide diversion facilities required to ensure District recharge water supply opportunities are maximized (i.e. storm water supply for recharge activities).

The diversion project includes modifications to the improved (concrete) side wall of Nobel Creek Channel to provide a screened storm water inlet for diversion of storm water within the Channel to the District's proposed Phase 2 Recharge Facilities. The project would also include a metering station and conveyance pipeline to the Phase 2 Recharge Facilities.

In channel diversion will be accomplished using a rubber dam or similar diversion structure.

The project would provide for diversion of flows in Noble Creek and local runoff downstream of the Edgar Canyon facilities and spreading grounds. This project would complement the Stormwater Capture Project in Edgar Canyon (Little San Gorgonio Creek).

Noble Creek Recharge Facility, Phase II

The Noble Creek Recharge Facility, Phase II consists of completion of design and construction of Phase II of the Noble Creek Recharge.

This project is necessary to provide District planned recharge facilities and to support the Edgar Canyon Storm Water Capture Project, the Non-Potable and Storm Water Transfer Pipeline Project, and the Nobel Creek Storm Water Diversion Project. All of these projects are necessary to ensure District water supply opportunities are maximized.

The District's consulting engineer, Parsons, is currently completing the design of the Phase II recharge facilities. Therefore, the project will shortly be ready for construction. District Staff proposes to utilize District Field Staff and contracted operated equipment in order to minimize construction costs related to these facilities.



This project will complete the Noble Creek Recharge Facilities Project

Non-Potable Water System Pressure Filtration System

The Non-Potable Water System Pressure Filtration System consists of design and construction of a pressure filtration system capable of delivering approximately 3,500 gallons per minute to the District's existing 2.0 million gallon Non-Potable Water Storage Reservoir located at the Noble Creek Recharge Facilities.

This project is necessary to allow for the direct delivery of State Project Water and other non-potable sources of supply into the non-potable water system. This will result in significant energy cost savings per acre-foot of water delivered due to reduction in production costs associated with supplementing potable water in non-potable water system.

District Staff proposes to complete the project engineering in house and utilize District Field Staff to construct the project in order to minimize construction costs related to these facilities.

Well 2 Rehabilitation and Re-Equipping Project

Well 2 was rehabilitated in 2003 and a 16" liner and gravel pack (between the liner and the original well casing) was installed. Well 2 was subsequently removed from service due to the loss of the Well's gravel pack. The gravel pack loss resulted from two holes subsequently found in the liner and attributed to construction issues during installation.

District staff proposes to repair (swage) the two holes and equip Well 2 with a new pumping unit bowl assembly, column, and discharge head, and use the tube and shaft recently removed from Well 23 as part of that well's shaft repair/replacement activities. The intent is to return Well 2 to service for use as a backup supply well in the event other existing District wells require removal from service for repair or maintenance.

This project is necessary to reestablish previous District well production capacity and to provide system redundancy.

District Staff proposes to complete the project design in house and subsequently request quotes from three qualified vendors for construction activities related to this work.

Fiscal Impact

The fiscal impact to the District is anticipated to be approximately \$3,040,000. A list of the identified projects and budgetary project costs are shown on Table 1, attached. Funds are available from the current fiscal year system depreciation account and cash reserves to commence this work. Subsequent work will be budgeted in up coming fiscal year budgets.

The actual expenditure necessary will be determined upon completion of final engineering analysis of approved CIP Project Components.

Report Prepared by Dan Jagers, Director of Engineering

BEAUMONT-CHERRY VALLEY WATER DISTRICT
CAPITAL EXPENSE BUDGET ITEMS

TABLE 1

ITEM	DESCRIPTION	AMOUNT
Source of Supply Projects:		
1	Edgar Canyon Storm Water Capture Project	\$ 140,000
2	Non-Potable Water and Storm Water Transfer Pipeline	\$ 1,900,000
3	Noble Creek Storm Water Diversion Project	\$ 275,000
4	Noble Creek Recharge Facility Initial Grading, Phase 2	\$ 400,000
5	Non-Potable Water System Pressure Filtration System	\$ 140,000
Production Capacity Project:		
1	Well 2 Rehabilitation and Re-Equipping	\$ 185,000
Total Capital Expense Budget Items		\$ 3,040,000

Calendar of Billing Cycle

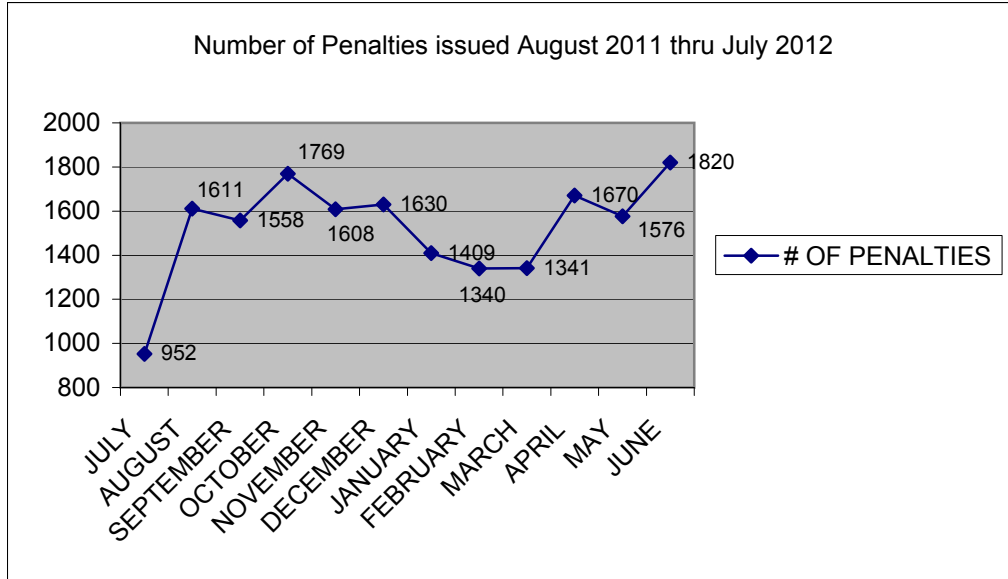


- Time water was consumed
 Read Meter and generate Bill
- Bill due 30 days later
 ○ \$5 penalty and 2nd notice mailed
- Pink Disconnection Notice Mailed
- Disconnection if not paid by 5pm day before

PENALTY ANALYSIS FOR JULY 2011 THROUGH JUNE 2012

YEAR	BILLING MONTH	# OF BILLS MAILED	# OF PENALTIES	PENALTY AS % OF MAILED BILLS
2011	JULY	7260	952	13%
2011	AUGUST	7685	1611	21%
2011	SEPTEMBER	7198	1558	22%
2011	OCTOBER	7748	1769	23%
2011	NOVEMBER	6622	1608	24%
2012	DECEMBER	7755	1630	21%
2012	JANUARY	7332	1409	19%
2012	FEBRUARY	7708	1340	17%
2012	MARCH	7358	1341	18%
2012	APRIL	7544	1670	22%
2012	MAY	7339	1576	21%
2012	JUNE	7770	1820	23%

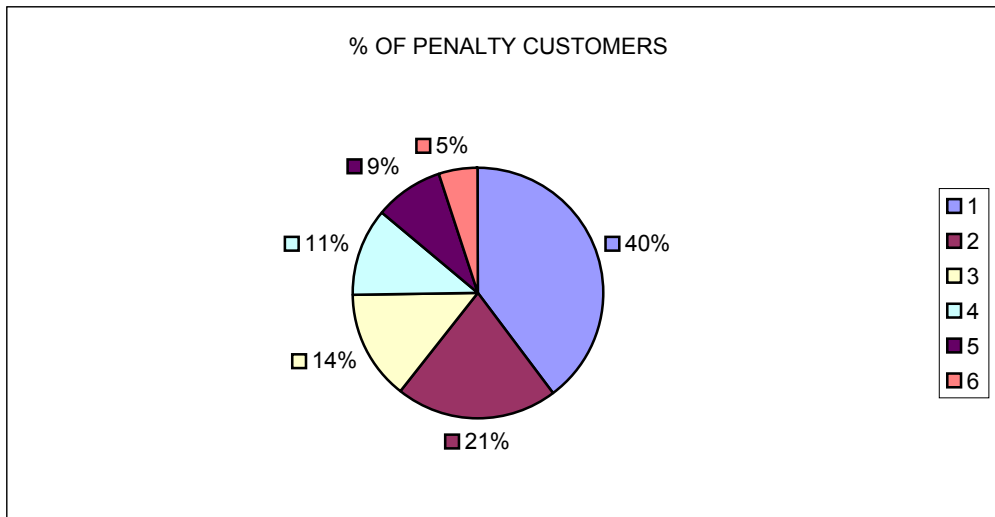
Total penalties 18284



PENALTY ANALYSIS FOR JULY 2011 THROUGH JUNE 2012

# OF CUSTOMERS	# OF OCCURRENCES	% OF PENALTY CUSTOMERS
2984	1	40%
1564	2	21%
1066	3	14%
835	4	11%
672	5	9%
379	6	5%

7500



7,500 customers generated 18,284 penalties with 60% as repeat offenders within a 12-month period.